

SOL PLAATJE MUNICIPALITY



COMMUNICATIONS UNIT

KOMMUNIKASIE EENHEID

UNITI YA TLHAELETSANO

Private Bag X5030,
Kimberley 8300
Tel: (053) 830 6721

e-mail: tmothibi@solplaatje.org.za

Verw.Ref. No.:

Navrae/Enquiries:

MEDIA STATEMENT

TO: ALL MEDIA

EMBARGO: NONE (FOR IMMEDIATE RELEASE)

DATE: FRIDAY, 31 MAY 2024

RE: SOL PLAATJE LOCAL MUNICIPALITY PARTNERS WITH EASYPAY FOR DIGITAL PAYMENTS

The Sol Plaatje Local Municipality is excited to announce its partnership with Easypay, a leading provider of digital payment solutions, to facilitate convenient and efficient digital bill payments for residents from today, Friday 31 May 2024. This significant step in transacting digitally confirms the municipality's commitment to leverage technology for enhanced e-services and streamlined payment processes.

Municipal Manager Thapelo Matlala welcomes the digital payment headway

In expressing his enthusiasm for this development, the Municipal Manager Mr Thapelo Matlala stated: "We are thrilled to launch this new digital payment system in collaboration with Easypay. This initiative is a testament to our ongoing efforts to modernize municipal services and make everyday tasks more convenient for our residents, especially the ratepayer. We believe that this system will not only improve payment efficiency but also customer satisfaction."

Enhanced convenience for municipal clients

Effective immediately, residents within the Sol Plaatje Local Municipality can now pay their municipal bills online through the Easypay platform, www.solplaatje.online. This new service allows for a range of cashless payment options, including debit and credit cards, EFT, and mobile payments, ensuring residents can settle their accounts quickly and securely from the comfort of their homes or workplaces.

Our clients are encouraged to visit our municipality website to register for this service on www.solplaatje.org.za.



Improving efficiency and reducing queues

The introduction of digital bill payments is expected to significantly reduce the long queues traditionally associated with municipal payment offices. By offering a fast, reliable, and user-friendly payment method, the municipality aims to improve overall efficiency and provide a cashless and convenient experience.

User-friendly and secure platform

Easypay is known for its robust security measures and user-friendly interface, ensuring that all transactions are protected and residents can navigate the platform with ease. The system is designed to handle high volumes of transactions, ensuring that the payment process remains smooth and uninterrupted.

Future initiatives

The Sol Plaatje Local Municipality is committed to continuously exploring innovative solutions to improve service delivery and customer care. Future initiatives may include expanding digital services to other areas of municipal operations.

Contact information

For more information about the new digital payment system, residents can visit the Sol Plaatje Local Municipality website at www.solplaatje.org.za or contact the Call Centre at Toll-Free 080 122 9010 / 053 830 6111. **//END**

Issued by: Sol Plaatje Local Municipality – Communications Unit

Enquiries: Communications Manager, Thabo Mothibi

Tel: (053) 830 6684 or Email: tmothibi@solplaatje.org.za



