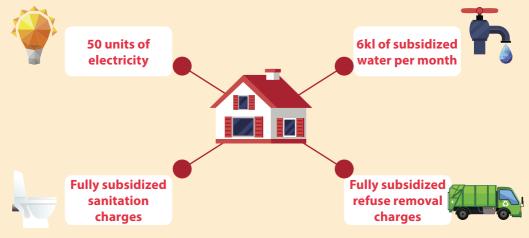


The Municipality has adopted a Customer Care, Credit Control and Debt Collection Policy together with the Budget. The policy acknowledges the financial difficulties experienced by business and residential customers and has made various provisions to manage consumer debt.

THE INDIGENT SUBSIDY COMPRISES OF THE FOLLOWING:



INDIGENT REGISTRATION

The Municipality has an Indigent Household Policy that is aimed at reaching all households in our jurisdiction.

QUALIFICATION CRITERIA

INSTALLATION OF ELECTRICITY PREPAID METER

TAKE CHARGE. THIS IS YOUR MUNICIPALITY, IT NEEDS YOU. PAY YOUR ACCOUNT FOR IT TO PROVIDE SERVICES.