



Sol Plaatje Municipality

The Municipality has adopted a Customer Care, Credit Control and Debt Collection Policy together with the Budget. The policy acknowledges the financial difficulties experienced by business and residential customers and has made various provisions to manage consumer debt.

INDIGENT REGISTRATION

The Municipality has an Indigent Household Policy that is aimed at reaching all households in our jurisdiction.

QUALIFICATION CRITERIA

INSTALLATION OF ELECTRICITY
PREPAID METER

HOUSEHOLD INCOME

Households qualify for Indigent Subsidy once they meet the following criteria:

- Total household income of less than **R4 500.00.**
- Household is dependent on old age grant received by 3 or less.
- **NB: Child Support Grant is not included in the determination of household income.**
- ID Copy of the applicant.
- Proof of income.
- Proof of address.

TAKE CHARGE.
THIS IS YOUR MUNICIPALITY, IT NEEDS YOU.
PAY YOUR ACCOUNT FOR IT TO PROVIDE SERVICES.