



Sol Plaatje Municipality

The Municipality has adopted a Customer Care, Credit Control and Debt Collection Policy together with the Budget. The policy acknowledges the financial difficulties experienced by business and residential customers and has made various provisions to manage consumer debt.

INDIGENT REGISTRATION

The Municipality has an Indigent Household Policy that is aimed at reaching all households in our jurisdiction.

QUALIFICATION CRITERIA

INSTALLATION OF ELECTRICITY
PREPAID METER

DECEASED ESTATES ACCOUNTS

Deceased estates beneficiaries qualify for indigent subsidy, however the following conditions must be met:

- Letter of authority obtained from the Master of High Court.
- The nominated beneficiary as per the letter of authority may apply by bringing proof of income, proof of address and copy of ID.

TAKE CHARGE.
THIS IS YOUR MUNICIPALITY, IT NEEDS YOU.
PAY YOUR ACCOUNT FOR IT TO PROVIDE SERVICES.