



Sol Plaatje Municipality

The Municipality has adopted a Customer Care, Credit Control and Debt Collection Policy together with the Budget. The policy acknowledges the financial difficulties experienced by business and residential customers and has made various provisions to manage consumer debt.

INDIGENT REGISTRATION

The Municipality has an Indigent Household Policy that is aimed at reaching all households in our jurisdiction.

QUALIFICATION CRITERIA

INSTALLATION OF ELECTRICITY
PREPAID METER

CHILD HEADED HOUSEHOLDS

- Copies of IDs of all the children living in the household.
- A letter from ward councillor confirming that the children do not have parents or a guardian looking after them.
- A letter from social services confirming that children are supported through other means.
- A councillor or the eldest of the household can submit documents to Indigent Offices for capturing and verification will take place immediately.

TAKE CHARGE.
THIS IS YOUR MUNICIPALITY, IT NEEDS YOU.
PAY YOUR ACCOUNT FOR IT TO PROVIDE SERVICES.