



## SOL PLAATJE LOCAL MUNICIPALITY LED REVIEW INFORMAL BUSINESS QUESTIONNAIRE

### 1. BUSINESS INFORMATION AND CONTACT DETAILS

Name of interviewer: \_\_\_\_\_

Municipality \_\_\_\_\_

Name of the area \_\_\_\_\_

### 2. BUSINESS CHARACTERISTICS AND PROFILE

Name of business: \_\_\_\_\_

Name of interviewee: \_\_\_\_\_

Operational area: \_\_\_\_\_

Telephone/cell no: \_\_\_\_\_

Please describe the business activities?

\_\_\_\_\_

\_\_\_\_\_

In which sector of the economy can your business be classified?

\_\_\_\_\_

Is this your business or employed by someone? *(Tick one of the answers below)*

My business                       Someone else business

Other, please specify \_\_\_\_\_

How many people are employed by this business? Male \_\_\_\_\_ Female \_\_\_\_\_

Do you work full-time or part-time in this business?

\_\_\_\_\_

If working part-time do you have another job or are you looking for employment?

\_\_\_\_\_

How long have been doing business in this area? \_\_\_\_\_

What are the reasons for doing business at this location? *(tick answers from those provided below)*

<input type="checkbox"/> Proximity to customers	<input type="checkbox"/> Proximity to suppliers	<input type="checkbox"/> Less competition
<input type="checkbox"/> Availability of shelter	<input type="checkbox"/> Less crime	



Other please specify \_\_\_\_\_

Do you always work from this area? *(tick one of the answer below)*  
 Daily                       On weekends                       On month-ends

**3. LOCAL MUNICIPALITY, ECONOMIC GROWTH AND INFRASTRUCTURE PERCEPTIONS**

Do you know of the Municipal By-laws regulating informal trading with Sol Plaatje LM?  
 Yes                       No

What kind of a shelter does your business operate from? *(tick one of the answer below)*  
 Stall                       Container                       Tent  
 Other, please specify \_\_\_\_\_

If you are not working in proper shelter is it difficult to get one for your business?  
 Difficult                       Have not tried                       Not difficult

If it is difficult to get a proper shelter how do you think this problem can be addressed?  
 \_\_\_\_\_  
 \_\_\_\_\_

What are the general constraints that limit informal businesses to grow in Sol Plaatje LM? *(tick answers from those provided below)*

<input type="checkbox"/> No customers,	<input type="checkbox"/> Lack of proper shelter	<input type="checkbox"/> High rate of crime
<input type="checkbox"/> Far from suppliers	<input type="checkbox"/> Too many informal traders	<input type="checkbox"/> Lack of business skills
Other please specify _____		

Are you satisfied with the Kimberly CBD currently?  
 Satisfied                       Neutral                       Dissatisfied

Why? Give reasons? \_\_\_\_\_  
 \_\_\_\_\_

Which aspects of the CBD do you feel need most attention? *(tick answers from those provided below)*  
 Security,                       Roads & parking                       Traffic  Rentals  Layouts                       Signage   
 Attractiveness                       Cleanliness                       Trade hours,                       Toilets,  
 Other, please Specify \_\_\_\_\_

What skills do you need most to manage and growth your business?  
 \_\_\_\_\_  
 \_\_\_\_\_

Have you ever attended any skills development training workshops? *(Tick one answer from those below)*  
 Yes                       No

What can be done to address skills shortage with informal traders in Sol Plaatje LM?



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Do you ever need financial assistance in your business? *(Tick one answer from those below)*

- Yes  No

If yes, whom do you normally approach for financial assistance? *(Tick answers from those below)*

<input type="checkbox"/> Bank	<input type="checkbox"/> Family	<input type="checkbox"/> Money lenders	<input type="checkbox"/> Stockvel
Other please specify _____			

Which business advisory centers do approach for business advises in Sol Plaatje LM? *(Tick answers from those provided below)*

- Seda  Umsobomvu Youth Fund  Kimberly SMME Trust  
 Other, please specify \_\_\_\_\_

Do you think these business advisory centre are accessible to all businesses in Sol Plaatje LM?  
*(Tick one of the answers below)*

- Accessible to all  Not accessible to all

Any other critical issues/growth constraints that are of concern to you as a business owner and resident of the area?

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Any other comments which you like to add which you feel is necessary?

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ON BEHALF OF SOL PLAATJIE LOCAL MUNICIPALITY WE WOULD LIKE TO APPRECIATE YOUR PARTICIPATION IN THE SURVEY